



Warranty and Product Services

United States Services Overview

Extended Warranty

Features

- Available for up to 2, 3 or 4 years of total coverage
- Covers defective component parts and product replacement if deemed necessary
- Five day turnaround on repairs

Does not cover:

*Consumable parts (batteries, pens, etc.)
Cosmetic damages
Ordinary wear and tear
Accidental damage or misuse
Screen scratches or breaks*

Basic Coverage

Accidental Damage Protection

Features

- Only available with warranty coverage
- Coverage must match warranty length
- Covers all system components
- Perfect for high-risk environments
- Reduces burden on IT staff
- Reduces out-of-warranty repair expenses
- Display protection included

Does not cover:

*Consumable parts (batteries, pens, etc.)
Cosmetic damages
"Acts of God"*

- Covers screen damage and breaks
- Five day turnaround on repairs



Limit one incident per system under protection for each 12 month period of coverage.

Comprehensive Coverage

Next Business Day

Features

- Available in 1, 2, and 3 year periods
- Covers all warranty repairs
- Increases user productivity by repairing Motion Tablet PCs at the office or on-location
- Reduces downtime
- Protects your investment
- Reduced data security issues with on-site repairs performed by Motion certified technicians
- Next business day repairs

Ultimate Downtime Protection

For added **Catastrophic Coverage** including theft, fire, vandalism and natural disasters ask a representative about **Motion Guard®** coverage.

Service Availability

	1 Yr	2 Yr	3 Yr	4 Yr <small>CL-Series not Covered</small>
Extended Warranty Coverage	Standard	✓	✓	✓
Warranty + Accidental Damage Protection	✓	✓	✓	✓
Next Business Day	✓	✓	✓	not available

Reduce Risk and Downtime with Motion Product Services:

Motion offers many product warranty choices to help your organization select the best level of coverage based on your business process needs. Rest assured that each product service includes Motion's trained and certified product support specialists that will help to get your organization and mobile workers back to productivity and reduce the burden on your IT staff.

For more information contact your local Motion representative.

These plans do not cover damages incurred, directly or indirectly, by:

- any loss, repair or replacement necessitated by acts of God
- misuse, abuse or damage caused by non-authorized repair personnel
- preexisting conditions for any covered component or defect that is subject to neglect, abuse or damage prior to the issuance of the coverage
- cosmetic damages to any products, components or consumable parts
- loss or damage to stored data, repairs related to installed software, computer viruses, restoration of software to your product or computer hardware that is added after the original purchase

Next Business Day and MotionGuard® available in the United States only



www.MotionComputing.com